

Darwen Electrical Services Limited

Doc Title: Quality Policy

Doc No: DES-POL-2001

Revision: 1.0

Quality Policy

Darwen Electrical Services widely known as a specialist contractor for conducting facility management packages of work. As the company has grown to supply a range of services for large scale projects, DES can now claim specialisms in:

- a) Electric works on large scale projects – recognised nationwide
- b) Building & groundwork
- c) Fire safety & prevention
- d) Energy solutions
- e) HVAC
- f) Due diligence towards compliance
- g) Employing a range of sub-contractors to conduct works under DES' supervision.

Whilst the head office of DES is based in Blackburn, Lancashire, in the Northwest of England, the company provides services on a wide range of projects throughout the whole of the United Kingdom.

It is the aim of Darwen Electrical Services to retain its position as one of the market leaders in the supply / delivery of its services. To realise this, we at DES, are fully committed to continual improvement. This, in turn, commits us to defining clear objectives, which cover all areas. Once defined, these objectives are published and communicated to all company staff and associates. Progress towards achievement of these objectives is regularly reviewed to ensure that commitment is maintained.

Darwen Electrical Services publicly states this commitment by having developed and implemented a management system that meets all the requirements of **ISO 9001:2015** as well as other recognised standards.

This system is comprehensive and covers all client and customer expectations in addition to meeting the company's operational objectives.

This policy, as with all other policies, has been communicated to all members of the company, with each individual understanding his / her role in the delivery of quality services.

Implementation of company policies is achieved through process focused procedures, which are monitored on a regular basis by internal management. Additionally, the procedures, making up the management system, are reviewed annually by a UKAS accredited assessment authority. Darwen Electrical Services intends the use of the management system as the forum for development for the future.

Signed: Barry Gavahan, Group CEO



Date: 12 / 06 / 2024



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