



Facilitating the power to your business

COVID-19 POLICY

As the coronavirus (COVID-19) situation develops, all of our lives will undoubtedly be affected. Families, communities, and businesses are navigating a truly unprecedented global event. In this time of crisis, we wanted to reassure that here at Darwen Electrical Services Ltd we are working tirelessly to keep our Teams and the community safe while at the same time continuing to serve you, our Clients and Customers.

It is imperative to us and nothing is more important than the health and safety of everyone, beginning with our Teams. Following the recommendations of governments officials and public health experts, we have restricted travel and transitioned some of our Team to remote working, we have done this so that our Teams can work safely from their homes and continue to support you without disruption.

If you need to contact us, please continue to call the office on 01254 678654 or email us as usual.

As a business we have taken precautionary measures, we always follow the guidance set by public health officials and ensure our Electrical Engineers, Fire Alarm Engineers, our Facilities Management Teams and our Office Team have been fully briefed on health and safety, we can assure all of our clients and customers that we understand the concerns surrounding social distancing, where possible and at mutual agreement with our clients and customers we remain focused to remain operational and deliver a safe and quality to our clients and customers.

We fully understand that businesses will have to evolve to accommodate this fluid situation. We have already seen some industries grind to a halt, while others will be forever altered. We understand that budgets, time-lines, and projects will be revised as you pivot strategy, and we want to reassure you that we will continue to support each of you as your needs change.

I am sure that all of you are concerned about the impact that the coronavirus pandemic is having on our business and service levels. Whilst it is unprecedented, I am confident that we will all get through this! It is a time to remain strong, but I know this can be easier said than done but if it would be helpful to talk things through please do not hesitate to let me know.

We would like to take this opportunity to thank you for your continued support and to wish you the very best as we tackle these worrying times.

Yours Sincerely,

Barry Gavahan
Managing Director
Darwen Electrical Services Ltd